

General Terms and Conditions

§1 Scope of application and contractual parties

(1) These terms and conditions apply to all orders made in the Online Shop owned and operated by the German organization *Gesellschaft zu Förderung Naturwissenschaftlichen Unterrichts UG (haftungsbeschränkt)*, which is located at Goethestr. 106, 63263 Neu-Isenburg, Germany, registered in the Handelsregister at Amtsgericht Offenbach am Main under the registration number HRB 49440, and legally represented by Carl Christian Stein (CEO).

Service-Hotline: +49 151 15555483

E-Mail: service@gfnu.org

(2) The offers at our online shop are targeted to individuals 18 years of age and older. Products offered in this shop are no toys and intended for use for educational purposes in schools and other pedagogical contexts under the surveillance of an adult instructor.

(3) By purchasing from our online shop, you agree to these Terms and Conditions, which apply to all contracts between the *Gesellschaft zur Förderung Naturwissenschaftlichen Unterrichts UG (haftungsbeschränkt)* (the "Seller") and consumers, public institutions or companies (the "Customer"). Our Terms and Conditions can also be found at our website under <https://tools.sciensation.org/index.php/terms> and can be printed out.

(4) The contractual language shall be the same in which the Customer proceeded through, and concluded the checkout. For orders placed through the English checkout, this English version of the Terms and Conditions shall apply exclusively.

§2 Conclusion of contract

(1) Product presentations on this website do not constitute a legally binding offer to enter into a purchase agreement, but are merely an invitation for visitors on the website to place an order.

(2) To place an order through our website, you can select the items you wish to purchase by clicking on the "Add to Cart" button below or next to the product price. In the cart view, you can change order quantities or delete items and calculate shipping costs before placing your order. By proceeding through the checkout and pressing the "Place Order" button, you commit to a legally binding offer to purchase the goods listed in the "Order summary" shown above the button. Alternatively, you can send us an order by email (service@gfnu.org) or via standard mail.

(3) After you pressed the "Place Order" button in the checkout, we will send you an email acknowledging that we received your order. This email serves for your information and does not constitute acceptance of your order.

(4) The *Gesellschaft zur Förderung Naturwissenschaftlichen Unterrichts UG (haftungsbeschränkt)* can accept your order within three days – and thus enter into a contractual agreement with you – by a) dispatching the goods to you, b) accepting the settlement of your payment, or c) notifying you about the acceptance by mail or email, whichever happens first. Title to the goods will pass to you on delivery.

(5) Customers paying by PayPal enter into a contractual agreement as soon as the payment process has been

successfully concluded, which commonly occurs within minutes after the Customer has ordered PayPal to transfer the money.

(6) In case more than one of the above mentioned alternatives for concluding the contract exist, the earliest one shall prevail. If the Seller does not accept your purchasing offer within three days after you placed an order, the offer expires and you are no longer bound by your purchasing offer.

(7) After you submitted an offer, the contract is stored and a copy of the contract along with these Terms and Conditions will be sent to you by email. The contract will be made available on our website, where it is accessible for the Customer with the login credentials provided in the email sent to confirm the shipping of the goods.

(8) Because communication during the automated order processing takes place primarily via email, the Customer is obliged to provide a valid email address through which he can receive the Seller's emails.

(9) Information about the EU online dispute resolution platform according to Art. 14 Abs. 1 ODR-VO: The European Commission provides a platform dedicated to helping consumers and traders resolve their disputes out-of-court: <http://ec.europa.eu/consumers/odr>

§3 Pricing

(1) All Prices shown on our website are inclusive of value added tax ("VAT"), except when the Customer has previously indicated that he is exempt from VAT, e.g. by entering a non-EU address to estimate tax and shipping, or by using an IP address that suggests that he is located outside of the EU. Whether or not VAT is included, is written directly below or next to the price.

(2) If nothing else is agreed, our prices are valid from Goethestr. 106, 63263 Neu-Isenburg, Germany, including packaging.

(3) Delivery charges and times are published at the website <https://tools.sciensation.org/index.php/shop/customer-rights#shipping>. You will find a link to this information under or next to each product price, as well as under the menu item 'Shop' -> 'My rights'. Shipping costs can be calculated before placing the order by entering the shipping address under "Estimate shipping and tax" in the "Cart view".

(4) If your shipping address lies outside the European Union, you may be subject to import duties, taxes or other charges, which are levied once the package reaches your country. The Customer is liable for these charges and responsible to comply with the laws and regulations of his country.

§4 Payment

We accept payments via:

- Credit Card
- PayPal
- In Advance Payment by bank transfer
- Invoice by bank transfer, yet only for institutions like schools, universities or NGOs located in the EU

We do not charge any additional cost or fees for any of these payment methods.

(2) In case you choose to pay in advance by bank transfer, the total amount is due immediately after concluding the contract (see §2). We will send you our bank details by email. The customer bears bank and transfer charges, if they occur.

(3) We only offer payment by invoice to institutions like schools, universities or NGOs that are located in the EU. If we accept your offer, we will send you an email explicitly confirming both your order and the payment by invoice. The payment is due 14 days after you received the invoice. Please transfer the total amount due to the account indicated on the invoice

(4) If you choose PayPal as the payment method, the processing will be executed through PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg ("PayPal"). Customers should be aware that in order to use this service, they need to additionally agree to the General Terms and Conditions of PayPal. These can be found and printed out at <https://www.paypal.com/de/webapps/mpp/ua/useragreement-full> or, in case the Customer has no PayPal account, at <https://www.paypal.com/de/webapps/mpp/ua/useragreement-full>.

§5 Shipment and delivery times

(1) Delivery times are declared at our website at <https://tools.sciensation.org/index.php/shop/customer-rights#shipping>. Goods will be delivered within a maximum of 5 days to shipping addresses in Germany and in no more than 10 days to shipping addresses in the EU. For all other countries the maximum delivery time is 12 weeks. The following table summarizes our delivery times:

Shipping address	Delivery time
Within Germany	Max. 5 days
Within the EU	Max. 10 days
Outside EU	Max. 12 weeks

(2) For orders paid in advance by bank transfer, the delivery period starts one day after the Customer informed us that he advised the bank transfer. For all other payment methods the delivery period starts with the settlement of the contract order. In case the last day of the delivery period lies on a Sunday or official public holiday, the next working day will be the last day of the period.

§6 Revocation / Withdrawal

Consumers (natural persons who enter into a legal transaction for purposes that predominantly are outside their trade, business or profession) are entitled to revoke the order and withdraw from the contract without stating a reason within 14 days after receiving the delivery. This 14 days period starts when the consumer, or a third party named by him, though not the carrier, has taken possession of the goods. To exercise your right of withdrawal, the consumer needs to notify us of his decision to cancel the contract in a declaration sent by mail or email to

Company: Gesellschaft zur Förderung Naturwissenschaftlichen Unterrichts UG (haftungsbeschränkt)
Address: Goethestr. 106, 63263 Neu-Isenburg
Email: service@gfnu.org
Phone: +49 (0) 151 1555 5483

To notify us about a withdrawal, the consumer can use the template provided at the end of this document. However, this is not a requirement.

Sending the notification within the before mentioned fourteen days period is sufficient to adhere to the deadline.

The right to revoke the contractual agreement does not apply to consumers who, at the time entering the legal agreement, are not a member of an EU country, and who's place of residence and provided shipping address lie outside of the EU.

Consequences of a revocation

Should you withdraw from this contract, we are obliged to refund any payments we received from you – including delivery costs (with the exception of additional costs caused by your choice of a different type of shipping than our standard shipping method) – without delay, but no later than fourteen days after receiving notice of your withdrawal from this contract. When making the refund, we will use the same method of payment that you have used for the original transaction, unless explicitly agreed otherwise. Under no circumstances will you be charged a fee for this refund. We have the right to withhold the reimbursement until we have received the returned goods or or you have provided proof that the goods have been returned, whichever happens first.

As the customer, you are obliged to return or hand over the goods without delay, no later than fourteen days after notifying us about your withdrawal. Sending the goods within this fourteen days period is sufficient to adhere to the deadline.

The consumer has to bear the costs of returning the goods.

You will only be obliged to pay for a loss of value to the goods when this loss of value is the result of handling that is deemed unnecessary to test the condition, properties, and functioning of the goods.

Template for withdrawal notification

Should you want to withdraw from this contract, you can fill out this form and send it to

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I hereby cancel the contract about purchasing the following goods:

Date ordered:
Date received:

Name of consumer:
Address of consumer:

Date and signature of consumer (in case of notification by mail)

§7 Warranty

(1) If the items you purchased were damaged in transit, are faulty, or are not the items you ordered, please notify us. We will either refund you or replace the product. Any warranty claims by Customers will be handled in accordance with legal regulations.